

Examples of What the Help Desk Can assist with

SCC Hub/Canvas Login Help *(w/ Live links! To Help Desk Site)*

- a) [Retrieve ID# and username](#)
- b) [Reset password](#)
- c) [Multi Factor Authentication and Password Recovery Update](#)
- d) Call us at 402-437-2447 for help!

Employee Resources

- a) [Crestron Media Cart Training](#)
- b) [Mitel Phone Login](#)
- c) [Microsoft 365 Suite of Apps Free Subscription](#)
- d) [OneDrive Basics](#)
- e) [SCC Open and Eduroam Wireless](#)
- f) [What is Microsoft \(Office\) 365?](#)
- g) [Zoom SSO setup for employees](#)
- h) [Self Service Leave](#) and [Time Entry](#) reporting for Employees

Canvas- [Direct Canvas LINK](#)



Connecting to SCCWifi

HelpDesk Website Link:

[Connecting to Wi-Fi at SCC](#)

Click [SCCOpen](#) or [eduroam](#) in your Network & Internet Settings view and log in with your SCC Hub username and password (Note that Apple MacOS view will be on the top right)



Canvas please click on link to see more!


[Canvas Inbox](#)

[Canvas Instructor Orientation Course](#)

ALL SCC Employees are automatically enrolled in the SCC Instructor Orientation Course. It is an excellent resource produced and maintained by our Virtual Learning Department (vl@southeast.edu). Each Module contains a wealth of instructional and operational information about using Canvas at SCC!

The Instructor
Orientation Course
will be available on
your Canvas
Dashboard shortly
after hire:





SCC MS Office Apps account please click on the link to see more!

As long as you are a student at SCC, you will have access to the full suite of MS Office Apps to install on up to five devices and a Terabyte (1024 GB) of OneDrive storage

[Microsoft 365 Overview](#)

[MS Office Suite Installation](#)



402-437-2447

helpdesk@southeast.edu

» www.southeast.edu/helpdesk

Self Service

There are many functions you can access from Self Service on the SCC Hub! To access Self Service, you can:

1. Click “**Self Service**” under the Quicklinks tab on the top right of the Hub main page

402-437-2447