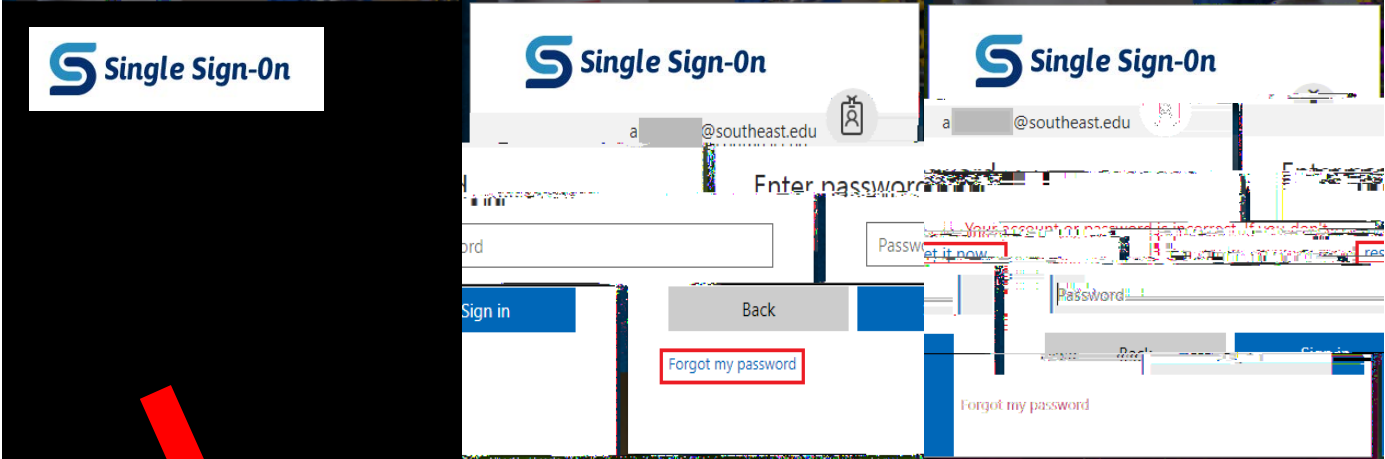
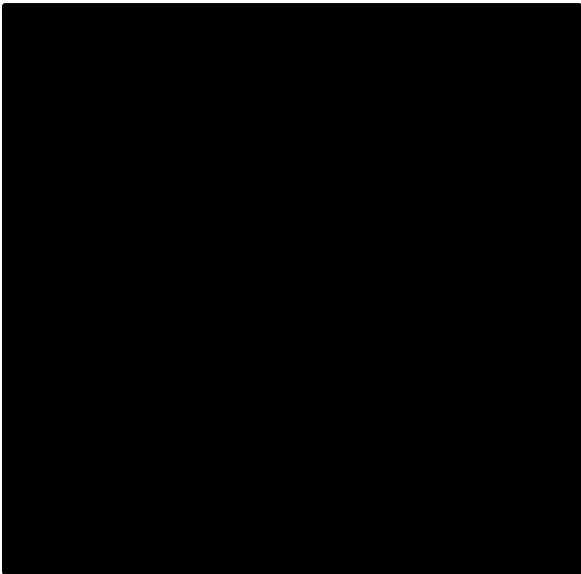


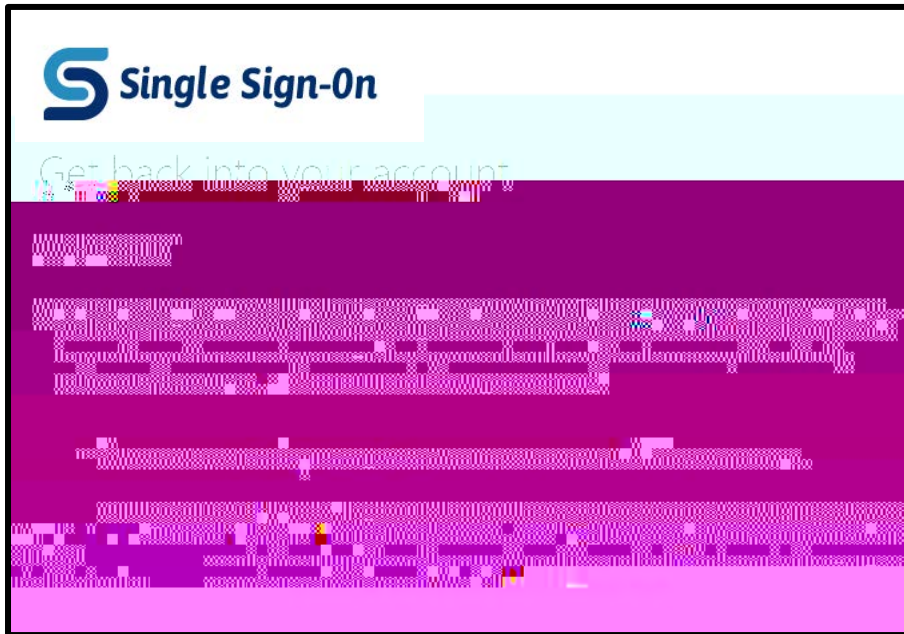
# How to: Resetting your password for The Hub

Step 1:

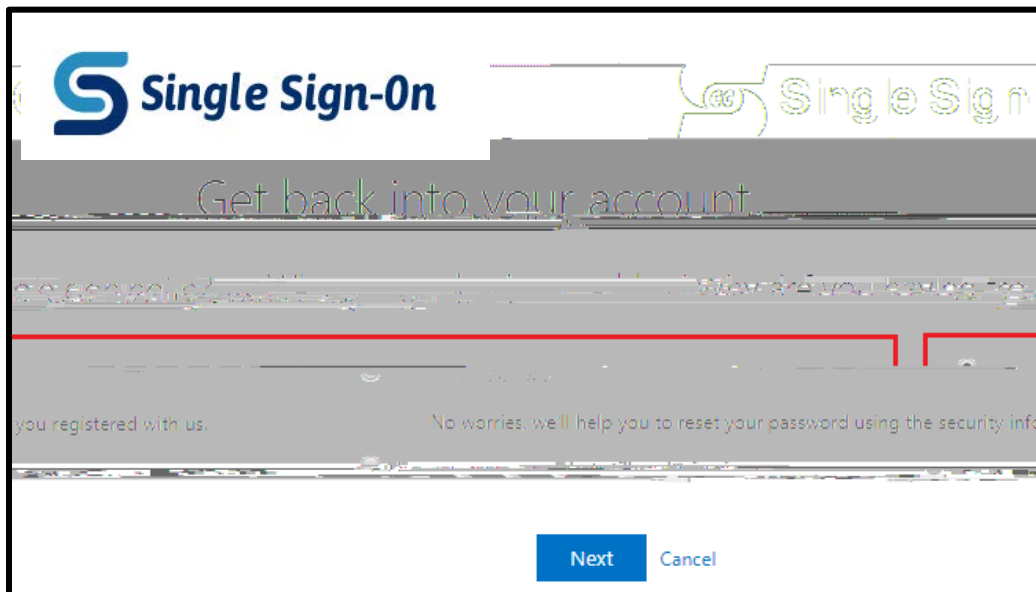


Step 2:





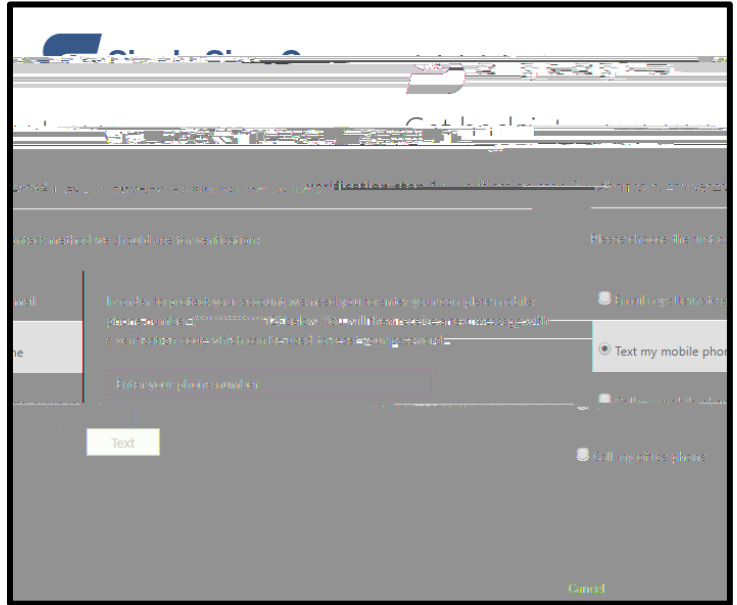
Step 3:



Step 4:

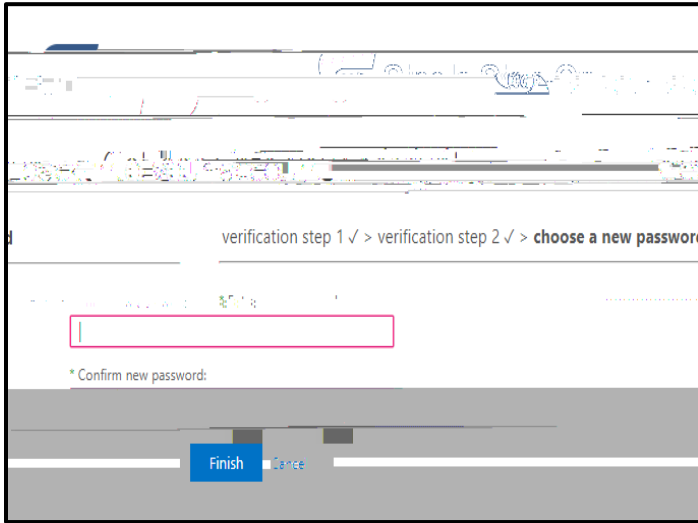
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If the email is not verified, you will receive a verification email from msonlineserviceteam@microsoftonline.com. The email will contain a link to verify your account. If you do not receive the email, please check your spam folder. If you still do not receive the email, please contact your account administrator.



Example of the verification email. It will come from msonlineserviceteam@microsoftonline.com:

## Step 5:



verification step 1 ✓ > verification step 2 ✓ > **choose a new password**

\* Confirm new password:

[Finish](#) [Cancel](#)

The screenshot shows a user interface for a password verification and creation process. At the top, there is a breadcrumb trail: "verification step 1 ✓ > verification step 2 ✓ > choose a new password". Below this, there is a password input field with a red border. Underneath the input field, the text "\* Confirm new password:" is visible. At the bottom of the form, there are two buttons: "Finish" (highlighted in blue) and "Cancel".